

American Honda Motor Co., Inc.



# SAFETY RECALL NOTICE

## EM4000SX • EM5000SXX3 • EM6500SXX2 GENERATORS INCORRECT BATTERY SAFETY LABEL

Check below to see if your generator is affected by this recall.  
(Please refer to page 67 of your owner's manual for the serial number location.)

| Model      | Start Serial Number | End Serial Number |
|------------|---------------------|-------------------|
| EM4000SX   | EBRC-1000015        | EBRC-1000518      |
| EM5000SXX3 | EBMC-1000005        | EBMC-1001184      |
| EM6500SXX2 | EBJC-1000017        | EBJC-1000857      |

| CORRECT BATTERY SAFETY LABEL  |   |
|---|---|
|  <p>INCORRECT LABEL</p> |  |

### **What is the problem?**

Due to a production error, the batteries installed in these generators are incorrectly labeled and do not comply with Federal Hazardous Substance Act labeling requirements. Individuals handling the battery may not be able to adequately understand the risks and how to avoid them.

### **What should you do?**

Customers who purchased and registered their generator prior to March 4, 2011, should have received a letter from American Honda containing the correct label and installation instructions.

If you purchased your generator after March 4, 2011, your generator's battery should have been updated prior to your purchase. You can verify if your generator's battery has the correct label, following the instructions for Battery Service in your Owner's Manual (page 53). Remove the battery and view the safety warning label located on the back side of the battery. If the label is the correct label as shown above, there is nothing further that you have to do. If the battery has the incorrect label, contact our recall line (888) 888-3139 for a replacement label.

If you do not have your Owner's Manual, you can download a copy from the Honda Power Equipment website: [www.hondapowerequipment.com/products/manuals/](http://www.hondapowerequipment.com/products/manuals/).

If the battery has the incorrect label, and you need to service the battery, please read and understand the hazards shown in the Battery Service section of the Owner's Manual.

In cooperation with the Consumer Product Safety Commission  
Post until June 30, 2011